

**Cycle view of the study programme**

Bl Or Th Pr Au Cr

Informations complémentaires

**Compulsory courses (B1 : 20Cr)**

		Bl	Or	Th	Pr	Au	Cr
SCER0015-1	<i>Advanced states</i> - COLLÉGIALITÉ	B1	-	-	-	-	<b>6</b>
SCER0016-1	<i>Personal work including executive summary</i>	B1					<b>14</b>
	- <i>Tourism and environment in Wallonia and internationally : players in Walloon tourism, Belgian and international players, bodies within the context of Walloon tourism, bodies in Belgium and internationally</i> - Serge BRESSERS, Vanessa GRANDGAGNAGE		12	-	-		
	- <i>Market analysis : understanding the consumer of tourist and leisure services, market research techniques, monitoring and prospective analysis in tourism, cultural approach of audiences</i> - Alain DECROP, Benoît PAQUAY, Serge SCHMITZ, Nadia STEILS		36	-	-		
	- <i>Destinations : components of the tourist destination, territorial assessment, landscape analysis, mobility, scioeconomic effect of tourist development</i> - Pierre ARNOLD, Dimitri BELAYEW, Guénaël DEVILLET, Serge SCHMITZ		24	-	-		
	- <i>Strategy and marketing : specificities of tourism and leisure marketing, feasibility study, business plan, tourist products, approach to customers with specific needs, service and quality, good governance and CSR</i> - Céline BRANDT, Serge BRESSERS, Pierre GENARD, Delphine MAROT, Laurent SMOLDERS		42	-	-		
	- <i>HRM : introduction to HRM professions, social relations in the corporate environment, pay policy elements, internal communications policies, recruitment and selection, skills assessment, management and leadership</i> - Geneviève DEGEYE, Christine MATHY, Jocelyne ROBERT		18	-	-		
	- <i>Accounting, financial plan and legal aspects</i> - Alain DUBOIS, Eric JURDANT		24	-	-		
	- <i>Communication and e-tourism : public relations, lobbying with the stakeholders, mediation and relations with the local population, communications plan, online publishing strategy</i> - Denis GENEVOIS, Philippe LHEUREUX, Benoît PAQUAY		18	-	-		
	- <i>Seminar or field trip</i> - COLLÉGIALITÉ		6	-	-		

*Notice :*

In addition to this program, students will participate in a day of more sectional study which content may vary according to the news or special interests.